



WATERGATE COMMUNITY ASSOCIATION

8 CAPTAIN DRIVE

EMERYVILLE, CALIFORNIA 94608 / (510) 428-0118 FAX: (510) 428-0379

Dear Watergate Resident:

We are sorry that you are experiencing a drain blockage. With our small maintenance staff, the WCA is not set up to respond to drain blockages on a 24 hour, round the clock basis. The policy that has been in place for many years is that residents experiencing blockages should contact a local company. They will then be responsible to pay for the service and submit a receipt to the Association for reimbursement.

Abante Plumbing (534-1636) has done a lot of work here at Watergate and has proven themselves to be reliable as well as reasonably priced. This vendor is equipped with all the necessary tools and equipment and can respond on a 24-hour, round the clock basis. If the blockage is in your fixture or in the portion of drain line dedicated to your fixtures only, you are responsible for paying the drain cleaning fees.

Reimbursements will be provided only if an independent plumbing contractor has verified the source and location of the clog. An original written invoice noting a detailed description of the clog problem must be submitted to the WCA office prior to considering reimbursement. Reimbursements are generally processed within 15 days.

We further request that you refrain from authorizing additional services such as drain treatments or other optional services that may be unnecessary and for which the WCA will not provide reimbursement.

Thank you in advance for your cooperation in this regard.

Sincerely,

Watergate Community Association