

# COMCAST CABLE

## Auto Programming

In order to view all channels in your new channel line up, please follow the below steps.

- Push the MENU button (or SETUP) on your remote control.
- You should now see a screen of options on your television.
- Select CABLE (or CATV or STD/CA). DO NOT select AIR or ANT.
- Another screen of options may appear that reads Add, Delete, and Auto Program.
- Select AUTO PROGRAMMING (CHANNEL SEARCH or CHANNEL MEMORY).

Once the auto search is finished, all channels will be programmed into your television and remote control.

If you need further assistance or have any questions call Comcast Customer Service at 1-800-984-2824 or visit our website at [www.comcast.com](http://www.comcast.com).

## Cable Problems

- Contact Comcast @ 800-984-2824 or 800-945-2288
  - You must tell them you are a Watergate resident and that this is a "bulk account." If asked for an address please use the WCA office address – 8 Captain Drive.
  - Please keep in mind that any cable problems may require a "loop" appointment at least 48 hours from the date you call in the problem.
    - This will require contacting the units above and below your unit and
    - Giving a "48-Hour Notice" to the units above and below your unit

## To add additional Channels or High Speed Internet

- Contact Comcast @ 800-984-2824